



Welcome to Wednesday's Wisdom

Your weekly dose of support!

December 20, 2017

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Holiday Break

The Support team would like to wish you a happy holiday! We hope that you will enjoy this special time of year with your family and friends, and we look forward to seeing you in the new year!

Support Announcements

December/January Support

Looking ahead, please note that iPass Support will be closed December 25, December 26, and January 1. There will be no Wednesday's Wisdom email on December 27.

Upcoming January User Group Meeting

The Support team holds an online User Group meeting on the second Wednesday of every month. We use these meetings to discuss timely topics, provide guidance, review updates, and answer questions.

The next meeting is scheduled for **January 10 at 1:00 p.m.** The topic will be 2018-2019 Scheduling. Laura Patton will provide an overview to help your district prepare for next year's scheduling and setting up for Online Course Recommendations.

Meeting Link: Click here for the [User Group Meeting Webex link](#). Meeting Number is 635 513 566, Meeting Password is Harris. Audio Connections is 1-866-469-3239 Call-in toll-free number (US/Canada).

iPass Releases & Updates

Patch Release

A patch release went out on December 13 (v. 7.0.2017.1213_sync) to fix the iParent > View Progress Report so it displays the progress reports for the current default term. Districts that had us add a message to the screen telling parents to toggle the Term selection should let us know if they would like this removed now.

Upcoming Events & Workshops

BIG Savings on Comprehensive Trainings!

For a **limited time**, you and your team can get a **full package of in-depth training sessions** at a heavily discounted rate!

Still trying to get budget approval for 7-in-7 New User Training bundle?

Let us know if you're interested but can't start until the new year.

[Click here to view all offerings.](#)

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