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## Welcome to Wednesday's Wisdom

*Your weekly dose of support!*

February 20, 2019

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### Register for Next Week's Workshops

Our 'live' *CRDC Collection* and *Start Now – SSDR* Workshops are scheduled for next week. *Personalized Coaching hours are included!*

## Support Announcements

### February User Group Meeting

We are sorry to report that the webex recording from last week's User Group Meeting was not successful. Below is a summary of what was shared for News & Updates:

- The iPass Team is planning a Patch Release that will include:
  - Updates for the 2017-2018 CRDC Collection – New/Discontinued fields will be adjusted in the CRDC Data Setup v2 screens and the CRDC v2 export.
  - Teacher Behavior Referrals – Adding a Teacher Action and Teacher Comment field and a Discipline Parameter to select which Incident Codes are available for teachers to select.
- CRDC Collection – If you used the iPass CRDC Tools to generate 2015-2016 CRDC Collection you can use the CRDC Data Copy v2 to copy values from 2015-2016 to 2017-2018 and then modify as needed.
- *Start Now – SDR Workshop + Coaching* is being offered February 26, 2019.
- *CRDC Collection Workshop + Coaching* is being offered February 28, 2019.
- 2019-2020 Budget Letters: Letter of Intent is due back to us by March 1<sup>st</sup>. Set up a conference call to discuss training & coaching needs for next year so you can budget for services.

In place of the recording we recommend the following iPass Help resources:

- [Patch Release Notes for Version 7.0.20190206\\_sync](#)
- [Quick Guide: MA Gender Identification – Non-Binary Option](#)
- [iPass CRDC Collection Tools \(November 2018 User Group Meeting\)](#)

## **iPass Letter of Intent – Due March 1**

Enclosed with the 2019-2020 Budget Letter was a ***Letter of Intent to Continue iPass Service***. The purpose of the Intent Letter is to let us know your plan to continue with iPass in the coming year, your interest in a multi-year contract, your interest in evaluating your *Success Services* needs, to let us know that your district is looking at other SIS options, or to let us know that you will not be continuing with iPass next year and will need to discuss a transition plan. We are available to review iPass as the SIS solution for your district and answer any questions that your district may have.

Although you may not have received the Budget Letter directly, we would appreciate it if you can check with your Business Office to see if it can be filled out and sent back in to Laura Patton by March 1 ([lpatton@harriscomputer.com](mailto:lpatton@harriscomputer.com)).

## Upcoming Patch Release

The iPass Team is preparing a patch release that will include the changes for the 2017-2018 CRDC Collection and will update Teacher Behavior Referrals to add a Teacher Action and Teacher Comment field and add a Discipline Parameter to select which Incident Codes are available for teachers to select.

More information will be provided when the patch release goes out to sites. Watch for announcements in the iPass Support Hub Knowledge Base and iPass Help.

## Upcoming Events & Workshops

### Can't Make A Live Event? Don't Worry – We've Got It Covered

The following upcoming events have scheduled 'live' interactive group webinar sessions. These sessions are recorded. So don't worry if you can't attend on the date listed, we will give you a link to the recorded session. Coaching sessions can be scheduled at a time convenient for you and your team.

#### **'Start Now – SSDR' State Report Workshop + Coaching**

The iPass Support Team is offering a mid-year SSDR State Reporting Workshop + Coaching option to provide districts with an opportunity to jump start the process of reporting discipline in the end of year SSDR Report. This is a great time to get district staff responsible for discipline actively involved with preparing the iPass discipline records for the SSDR report and clearing the SIF validation errors as they go. This will include a **2-hour interactive group webinar** followed by **2 hours of personalized small group coaching sessions**.

Start Now - SSDR Workshop Dates	Workshop Session (Webex 9-11:0am)	Coaching Session	Promotional District Price	Registration Link
February 26, 2019	2 Hours	2 Hours	\$750	<a href="#">Click to Register</a>

#### **CRDC Collection Workshop + Coaching**

The iPass Support Team will be offering a new option to assist users in preparing their district's 2017-2018 CRDC Collection. This will include a **90-minute interactive group webinar** to learn how to use the iPass CRDC Tools followed by a **1-hour personalized**

**small group coaching session** to help you troubleshoot your data mapping and generating files.

CRDC Collection Workshop Dates	Workshop Session (Webex 9-10:30am)	Coaching Session	Promotional District Price	Registration Link
February 28, 2019	1.5 Hours	1 Hour	\$350	<a href="#">Click to Register</a>

## Scheduling Success Services Packs

### *Training + Planning + Coaching*

- **2 Days Interactive Group Training – Remote Classroom (Webex 9am-12pm)**
- **1 Hour Personalized Small Group Schedule Planning Session**
- **2 Hours of One-on-One Small Group Coaching**

>> [Click here](#) to learn more about the *Scheduling Success Services Packs*.

<i>Scheduling Success Packs Train + Plan + Coach</i>	Dates	Value	Promotional District Price	Registration Link
High School	Feb 5 & April 2*	\$1,665	<b>\$1,250</b>	<a href="#">Click to Register</a>
Middle School	April 9 & May 21	\$1,665	<b>\$1,250</b>	<a href="#">Click to Register</a>
Elementary School	June 11 & Aug 20	\$1,665	<b>\$1,250</b>	<a href="#">Click to Register</a>
<b><i>Multi-School Bundles:</i></b>			<b><i>Save More:</i></b>	
<b>3 School Bundle</b>	<i>(see above)</i>	\$4,995	<b>\$3,000</b>	<a href="#">Click to Register</a>
<b>2 School Bundle</b>	<i>(see above)</i>	\$3,300	<b>\$2,000</b>	<a href="#">Click to Register</a>

*\*There is still time to register for the High School Scheduling Services Pack. We will send you a link to the Webex recording of the session held on February 5<sup>th</sup>.*

## iPass Support Services

### Additional Scheduling Planning & Coaching Options

The iPass Support Team is available to help you and your team review your scheduling needs, develop a plan, and coach you through the process.

These options are tailored to districts making schedule changes, users that want to use the Master Schedule Builder and users that want to be coached through setting up scheduling for next year.

>> [Click here](#) to learn more about all of our *Scheduling Success Services options* and to register for upcoming sessions.

## **District iPass User Training Series**

The District iPass User Training Series offers district-wide training targeted at specific job types and responsibilities for both new users and to provide current users with a refresher of iPass features and functionality.

>> [Click here](#) to learn more about the topics covered in each session.

## **MA State Reporting Workshop Series + Personalized Coaching**

The Massachusetts State Reporting Workshops offered this fall for October SIMS, SCS, EPIMS and Cross Validations were recorded. These pre-recorded workshop sessions are available along with personalized one-on-one small group coaching.

For more information email [lpatton@harriscomputer.com](mailto:lpatton@harriscomputer.com).

## **Personalized Mentoring & Coaching Sessions**

The Support Team is available for personalized one-on-one Mentoring for new users and outcome-based Coaching beyond the scope of typical support ticket resolution.

For more information email [lpatton@harriscomputer.com](mailto:lpatton@harriscomputer.com).

**Harris School Solutions**

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