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## Welcome to Wednesday's Wisdom

*Your weekly dose of support!*

April 24, 2019

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### Stay Informed

As we near the end of April we begin to prepare for the final stretch of the school year. Stay informed of important items by reading our support emails.

## Support Announcements

### iPass User Survey

Harris Education Solutions sent out their annual customer satisfaction survey yesterday. Your feedback is very important to us. The iPass User Survey will only take a few minutes to complete and your input will help us to improve the products and services that we offer.

## CRDC Submission Deadline Extended

The CRDC submission timeline has been extended 2 weeks due to the extremely high volume of data submission. LEA's in the East Coast Region have until Monday, May 6 to submit their CRDC data.

The iPass CRDC v2 tool will calculate iPass data and combine it with non-iPass data to create the required LEA and School files to upload to the CRDC submission site. For more information please refer to iPass Help > DOE ID Manager > Help > [CRDC v2](#).

If you missed our CRDC Workshop, contact [Laura Patton](#) to find out how you can get a recording of the CRDC Workshop and get personalized coaching.

## iPass Tips & Tricks

### Query to Find Pre-Requisite Courses

The Support Team has a query in iPass Help that is available for download that will help determine if a student has taken the pre-requisite courses for a course they are requesting.

iPass Help > My Queries > Query Files of Download > [Pre-Requisite Courses Query](#).

When executing the query:

- Course Title = Enter the Course ID of the course the student is requesting
- School Year = School year requested (ie. next school year 2018-2019)
- School Profile Sequence = School Name
- Transcript Course Title = Pre-requisite Course ID numbers (up to 3 courses).

Execute Query: Pre-Requisite Courses	
Course.CourseTitle =	<input type="text" value="503"/>
SchoolCourse.CalendarYearSeq =	<input type="text" value="2019-2020"/>
SchoolCourse.SchoolProfileSeq =	<input type="text" value=""/>
Transcript.CourseTitle =	<input type="text" value="500"/>
Transcript.CourseTitle =	<input type="text" value="501"/>
Transcript.CourseTitle =	<input type="text" value="505"/>

The query report will list the student, the requested course, the completed pre-requisite course(s), and the year the pre-requisite course was taken.

Student ID	First Name	Last Name	Requested Course Title	Requested Course Name	AcademicYear	Pre Requisite Course Title	Pre Requisite Course Name
6508	(student1)	(student1)	503	Entrepreneurship H	2016-2017	501	Management CP1
6508	(student1)	(student1)	503	Entrepreneurship H	2017-2018	500	Marketing I CP1
6508	(student1)	(student1)	503	Entrepreneurship H	2018-2019	505	Accounting I CP1
6658	(student2)	(student2)	503	Entrepreneurship H	2016-2017	500	Marketing I CP1
6658	(student2)	(student2)	503	Entrepreneurship H	2017-2018	505	Accounting I CP1
6658	(student2)	(student2)	503	Entrepreneurship H	2018-2019	501	Management CP1

## Upcoming Events & Workshops

### Upcoming Events

We are planning workshop and coaching options for End of Year Procedures, Massachusetts State Reporting and Elementary Scheduling. Watch this section for more information.

## iPass Support Services

### Scheduling Planning & Coaching Options

The iPass Support Team is available to help you and your team review your high school, middle school and elementary school scheduling needs, develop a plan, and coach you through the process.

These options are tailored to districts making schedule changes, users that want to use the Master Schedule Builder and users that want to be coached through setting up scheduling for next year.

>> [Click here](#) to learn more about all of our *Scheduling Success Services options* and to register for upcoming sessions.

Harris School Solutions

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