**Welcome to Wednesday’s Wisdom – A weekly dose of support!**

**July 8, 2015**

**Announcements**

**iPASS Summer Workshops**

**July 16 End of Year Reporting for EPIMS & SCS** [***Click here to Register***](http://mywebed.harriscomputer.com/profdev_public/view_activity.aspx?activityid=f88d9ba3-a695-4998-94a4-f974e6bb72d4&utm_source=BenchmarkEmail&utm_campaign=Wednesday_Wisdom_LP_07082015&utm_medium=email)**NEW DATE**

*\* At Harris School Solutions in Framingham, 250 Franklin Street, Upstairs Conference Room.*

**July 30 iStaff Biographical, Attendance & Professional Development** [***Click here to Register***](http://mywebed.harriscomputer.com/profdev_public/view_activity.aspx?activityid=269e4cfe-f8bb-4399-b545-d96aaae22a21)

**August 6 Elementary School Scheduling** [***Click here to Register***](http://mywebed.harriscomputer.com/profdev_public/view_activity.aspx?activityid=0b528a17-ea3b-4ddb-9d6a-51b3b7c03e6a)

All workshops *(except where noted \*)* willbe at SEEM Collaborative - 92 Montvale Ave, Suite 3500, Stoneham, MA 02180.

Workshop hours 9am to 3pm.

$250 per person per workshop.

**TODAY at 1:00pm – July Monthly User’s Group WebEx Meeting**

**July 8 at 1:00pm – Topic: Q & A / Reporting & EOY Procedures** –Wewill answer your questions on the various State and Federal Reports (SCS, EPIMS, SSDR, CRDC) and End-of-Year Procedures at the next Monthly iPASS User’s Group WebEx meeting on Wednesday, July 8 at 1:00pm. [*Click here for User’s Group WebEx details*](http://etrition.bmetrack.com/c/l?u=51E43A8&e=737BD3&c=21395&t=0&l=CA959B9&email=ImemfofFcIFLma8ZtaYlPKxKvFh0vV6hCJ%2FwYbRnGP0%3D)

**State and Federal Reporting**

**eSupport Tickets for State Reporting Errors** – To review your SIMS, SCS, EPIMS and SSDR errors we need eSupport tickets to include specific student examples, the exact error received, the DOE code values reported for the student in the error, and we ask that you attach to the ticket your latest SIF Error Validations Report (student detail included). This will allow us to review your issue in a timely manner.

**Reminder: All state reporting issues should be submitted to eSupport using the *Student – iPASS* Call Type.** The *Tech – iPASS* Call Type is used for issues such as site down, web speed errors, insufficient disk space, or report processors down. ***NOTE:*** Please do not use *JIRA – iPASS* Call Type when entering calls. This queue is for internal use only.

**SCS Errors** – We are finding that SIF Districts require additional support to make sure their site is set up correctly to send student schedule data through SIF transmission. If you have “no data available” or have a very large error count, please make sure you have an eSupport ticket requesting support review your set up. Our goal is to help you submit via SIF for the EOY SCS Report.

**iPASS Help / iPASS Resource Center** – The Support Team has posted state reporting help guides, FAQs, and WebEx recordings to the online Help/Resource Center section of iPASS to assist you. These can be found in iPASS Help > DOE ID Manager folder > Help folder > and broken down into Sub Categories folders of SIMS, SCS, EPIMS, SSDR and CRDC v2.

* Helpful Hints Guide – EOY SIMS 2015
* Helpful Hints Guide – EOY SCS State Reporting 2015
* Helpful Hints Guide – EOY EPIMS 2015
* iPASS Discipline System & SSDR Help Guide April 2015
* WebEx – Using SIF for SIMS and SCS
* WebEx – End of Year SCS Report
* WebEx – End of Year EPIMS Report
* WebEx – School Safety and Discipline Report (SSDR)
* WebEx – Civil Rights Data Collection (CRDC)