

Welcome to Wednesday's Wisdom – A weekly dose of support! December 23, 2015

Announcements

New Patch Release Scheduled for Next Week – The Development Team has a patch release ready to push out to all iPASS sites during the week of December 28th. This patch will require a short down time, so it has been scheduled during the vacation break to cause the least disruption to users.

Once we have the specifics on when the work will be done we will send a message indicating the day and time the work can be done. If this poses a hardship for your users due to planned activities you should contact us by entering a Harris eSupport ticket with the information.

This release includes enhancements to **Online Course Recommendations** and the addition of an **Attendance Parameter to turn OFF Multiple Daily Attendance Records**. In addition, the release contains some corrections and other minor enhancements. More information will be available in the Release Notes that will be posted in iPASS Help after the patch release goes out.

Reminders

December/January Support – Please note that iPASS Support will be closed December 25th, December 28th, and January 1st. There will be no Wednesday's Wisdom email on December 30th.

The Support Team will be available during the school vacation week, December 29th – December 31st, to answer your questions.

January User's Group – The January 13th User's Group Meeting WebEx will be on the topic of "Scheduling." Laura Patton will review setting up and getting ready for 2016-2017 scheduling and will share new and improved scheduling tools including the enhancements to Online Course Recommendations. [Click here for User's Group WebEx details.](#)

