Welcome to Wednesday's Wisdom – A weekly dose of support!
March 23, 2016

Announcements

Patch Releases – Check iPASS Help > [iPass Patch Release Notes](#) folder for any new releases.

- *Massachusetts:* **7.0.20160311_sync** – This 03/11/2016 patch release for Sync version sites included fixes for Period Attendance, Enrollment Reconciliation Report, SIF Agent, SIF Student RefID. *[Click here for more details](#).*

- *Massachusetts:* **NEW iPASS _Sync Release is scheduled for Friday, March 25th.** This day is Good Friday and many schools are not in session. We will be taking sites down for a new iPASS _Synced Version Release. **Please let the Support Team know if your schools will be in session that day so that we can schedule a time to apply the release**. Submit an [eSupport ticket](#) with your request.

Pennsylvania: **PIMS Quick Guides** – The Support Team has Quick Guides to help our Pennsylvania sites with PIMS reporting. These Quick Guides are now posted in the online iPASS Help for easy access. Go to iPASS Help > PIMS Folder and select the associated report category. Click on each Quick Guide below for the link.

- Child Account > [Quick Guide: PIMS – Child Accounting](#)
- Courses and Grades > [Quick Guide: PIMS – HQT](#)
- Courses and Grades > [Quick Guide: PIMS – PVAAS](#)
- Discipline > [Quick Guide: PIMS – Location Fact](#)
- Groups and Programs > [Quick Guide: PIMS – Programs](#)

Massachusetts: **March SIMS** – The deadline to Certify the SIMS March 1 Collection is tomorrow, March 24th. Recertification deadline is March 31st. If you have any last minute issues with your SIF or Legacy submission, please be sure to let the Support Team know through an eSupport ticket so that we may assist you.

Upcoming Training Sessions

*Massachusetts***: Register for 2-Day Middle School Scheduling Workshop – April 5 and May 12** Harris School Solutions will be hosting iPASS Workshops for Middle School Scheduling for the 2016-2017 school year. Join us and learn how to use Teaming, Linking, and Master Schedule Builder as well as many other time-saving scheduling tips. *[Click here for more information](#).*

*Pennsylvania***: Training on Scheduling is planned for Pennsylvania.** Watch for future announcements in upcoming Wednesday's Wisdom emails on date, time and location.

Frequently Asked Questions

Q. **Is there a Forgot Password/Forgot Username option available for iPASS users?**

A. **Yes.** iPASS Administrators can set up some parameters for this feature to activate a User ID upon request, set the number of tries and amount of time a user has to utilize the feature, and enable the Forgot ID and/or Forgot Password feature for their district. *[Click here for more information](#).*

Q. **Is there a report that shows the list of Recipients who received and viewed a published document?**

A. **At this time there is a query available for upload to your My Queries folder.** The Support Team has created a query they can be downloaded from iPASS Help and uploaded to your My Queries folder. The *Published Documents* Query will provide you with a list of the Recipients and whether they have viewed the published document. Go to iPASS Help > My Queries > Query Files for Download > *Published Documents.* Directions on how to download a Query can be found at iPASS Help > My Queries > Help > How do I import a query file into my iPass database?

Q. *Pennsylvania:* **I am reviewing my PIMS Student Calendar Fact extract prior to submission and wondering why my students are missing calendars?**

A. **Students' current year entry/enrollment records must be associated to a calendar type to correctly report a Student Calendar Fact record.** *Click here for details on how to update student calendars.*

Reminders

Focus Group for Assessments & DDMs – School districts are challenged to record, maintain, and analyze District-Determined Measures (DDMs) that assess student gains and reflect educator impact. We are looking for volunteers to help us determine how iPASS can help you meet this challenge. If you are interested in participating please email Laura Patton at lpatton@harriscomputer.com

Future User Group Meetings – Let us know what topics you would like covered in future monthly User Group Meetings. Send your input to Laura Patton at lpatton@harriscomputer.com.