HARRIS
School Solutions

iPASS

Welcome to Wednesday's Wisdom
Your weekly dose of support!

November 23, 2016

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THANK YOU!

The Support Team would like to thank all of our valued users. We are always inspired to provide you with assistance on your support needs and we appreciate your hard work and dedication to maintain your school district's student information system.

SUPPORT ANNOUNCEMENTS

Thanksgiving Holiday Hours

Harris iPASS Support will be closed for the Thanksgiving holiday recess on Thursday, November 24 and Friday, November 25. Support will be available during the business hours of 7:30 a.m. – 5:00 p.m. on Wednesday, November 23.

SCS & EPIMS October 2016 Reports Due December 1

The deadline for submitting SCS and EPIMS is coming soon. The Support Team has been working with many SIF and Legacy districts to help clear their remaining errors. If we are not already working with you, let us know if we can be of assistance. Submit an eSupport ticket with your remaining errors and we will see how we can help.

SIF EPIMS

We would like to share that one of our four SIF EPIMS pilot sites has successfully submitted their EPIMS via SIF. They are in the cross-validation stage with SCS. Our other pilot sites are getting close. We would like to take this time to thank these sites for working with us during the DESE's first SIF EPIMS reporting cycle.

Security Update

As a part of our regular ongoing server maintenance updates for the iPass sites we host, and in keeping with security requirements, we are starting to see that some older browser versions are no longer able to be supported. In particular, IE 6 and IE 8 on Windows XP were recently dropped as a result of security changes we made on November

10. For reference, Microsoft ended support for Windows XP on April 8, 2014. As we continue to monitor and update our hosted iPass servers this may occur from time to time. To the extent that it is feasible, we will provide advanced notice if we become aware of a security or maintenance change that may affect users. Please contact Support with any related questions or concerns.

iPASS TIPS & TRICKS

The Publishing Dashboard is available to publish electronic report cards to iParent and iStudent accounts. There is a query available for download that will provide a list of the document recipients and an indicator of whether they have viewed the report card or not.

The "Published Documents by Date Range Query" query provides a list of Published Document Recipients and whether the document has been viewed. A date range can be specified to filter which documents are listed. This query includes the following data fields:

- File Name of Published Document
- Publish Date
- User ID of Recipient
- Viewed - Yes/No
- Last Used - Last time the document was viewed
- Last Name of Recipient
- First Name of Recipient
- Description - Type of Recipient (i.e. Student or Parent)
- Total Downloads - Total number of times the document was opened for viewing
- Student ID
- Student Last Name
- Student First Name

This query is available for download in iPass Help > My Queries > Query Files for Download > Published Documents by Date Range Query

iPASS RELEASES & UPDATES

A patch release (v. 7.0.20161118_sync) went out on November 18 to all Sync version sites with updates for SIF EPIMS reporting. Please refer to the Release Notes for more information. Go to iPass Help > iPass Patch Release Notes > Patch Release Notes – 7.0.20171118_sync.

UPCOMING EVENTS & WORKSHOPS

The Support Team will be using the upcoming monthly User Group Meeting Webex sessions to update you on using iPass to report your End-of-Year Massachusetts School Safety and Discipline Report (SSDR) and 2015-2016 Federal Civil Rights Data Collection (CRDC). Stay tuned for more information.

PROFESSIONAL SERVICES

Does your school district have a need for professional development in iPass?

Do you have new initiatives that may require the purchase of a third-party software product? Meet with a Harris Professional Services expert and see how iPass can meet your needs. Harris offers several third-party products that are designed to integrate with iPass, including EZSchoolEnroll and School Rush!. Email Sharon O'Connor at sjoconnor@harriscomputer.com to schedule an appointment for a complimentary business review.

iPASS

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