



Welcome to Wednesday's Wisdom

Your weekly dose of support!

January 4, 2017

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Welcome back.

We hope that you had an enjoyable break and are ready for 2017!

HAPPY NEW YEAR!

SUPPORT ANNOUNCEMENTS

FY 2018

iPass FY18 budget letters will be sent out by Friday, January 6. If you do not receive your district letter by then, please contact Sharon O'Connor at sjoconnor@harricomputer.com

Scheduling 2017-2018

Harris School Solutions will be offering the annual "Get Ready for Scheduling" session in a few weeks. This session is open and free to all iPass customers. Harris School Solutions will also be offering the annual workshop series for High School and Middle School Scheduling this year, beginning in February. The cost for this two day workshop is \$500 per person. Dates and location for all of these sessions will be available soon!

Harris Customer Satisfaction Survey

In January, Harris will be emailing all iPass clients a survey and we greatly appreciate the time you take to complete it.

Massachusetts, New Hampshire & Pennsylvania - Upcoming January User's Group Meeting

The January 11 Online User's Group Meeting will be on the topic of "2015-2016 Civil Rights Data Collection (CRDC)." The CRDC report is a federal report so all of our sites, no matter which state, should plan to participate in the meeting and learn about our CRDC reporting tool. Refer to the Upcoming Events & Workshops section below for the new GoToMeeting link.

iPASS TIPS & TRICKS

Remove the "iPass 2 Go" Link

Many districts still have a link on the iPass Login screen for iPass 2 Go. With the advent of smart phones and tablets, users can now access the full web version of iPass and iPass 2 Go is no longer used. The latest patch release (v. 7.0.20161219_sync) now provides users with a way to hide the link from users. Step-by-step directions can be found in iPass Help > Administration > How to Remove/Hide the Link for "iPass 2 Go".

IPASS RELEASES & UPDATES

A patch release (v. 7.0.20170103_sync) went out on January 3, 2017 to provide all sync sites with an update for SIF. There was a change in the XML data sent for StudentSectionMarks. This does not affect any records already sent to the DOE nor your previous period submissions.

The Release Notes for 7.0.20161219 sync have been updated to include some additional information related to the enhancements. Go to iPass Help > iPass Patch Release Notes > Patch Release Notes - 7.0.20161219 sync.

UPCOMING EVENTS & WORKSHOPS

Massachusetts, New Hampshire & Pennsylvania - January Online User's Group Meeting

Join us January 11 at 1:00pm as we cover the topic of the "2015-2016 Federal Civil Rights Data Collection (CRDC)." Laura Patton will review the tools available to you in iPass to collect and report the required data for the 2015-2016 collection. The CRDC report is a federal report so all of our sites, no matter which state, should plan to participate in the meeting.

NEW MEETING INFORMATION: Click here for meeting link and information.

PROFESSIONAL SERVICES

Does your school district have a need for professional development in iPass?

Do you have new initiatives that may require the purchase of a third-party software product? Meet with a Harris Professional Services expert and see how iPass can meet your needs. Harris offers several third-party products that are designed to integrate with iPass, including EZSchoolEnroll and School Rush!. Email Sharon O'Connor at sjoconnor@harriscomputer.com to schedule an appointment for a complimentary business review.



Please forward this email to other iPASS users in your district that would benefit from the information shared. Let us know if there is someone who should be added to the weekly email list.



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