HARRIS
School Solutions

iPASS

Welcome to Wednesday's Wisdom
Your weekly dose of support!

March 22, 2017

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Still Time to Register!

Scheduling for a middle school can be tricky with teaming, cross-teaming, and making sure all of your specials are rotating properly. Refer to the Upcoming Events & Workshops section below to register.

Support Announcements

March SIMS Due Tomorrow

Districts should make sure they're certified by the deadline tomorrow. SIF districts may be "frozen" and still need to certify. Check the SIMS Data Transmission screen for your status. The deadline to clear duplicate students and recertify is March 30.

Request to Review eSupport Tickets

Support would like your help to manage the eSupport ticket queue. This will help us focus on the active tickets awaiting resolution. We ask that you review your open tickets and close all tickets that have been resolved. Support typically sets these to Status = "Confirm Resolution" or "Waiting for Cust Confirm." For other tickets, Support may be waiting for

you to supply more information. These tickets are marked "Customer Info Required." Please review your open tickets, update with current status and supply more information if requested, or close tickets that are resolved or no longer active. Support will be following up, reviewing tickets, and closing tickets we believe are resolved and have had no activity or responses. If you are waiting for a response from Support, please update the ticket to send us a reminder. Click here for Harris eSupport.

Upcoming Events & Workshops

Register for Two-Day Middle School Scheduling Workshop

Harris School Solutions will be hosting an iPass Workshop for Middle School Scheduling for the 2017-2018 school year. This workshop will consist of two-day, hands-on sessions where attendees will be working in their own iPass database to schedule their schools for the 2017-2018 academic year.

Registration is required for the course; course is limited to the first 25 registrants. Click here to register.

Middle School Scheduling Workshop
Click here for workshop details.

Dates: April 4 and May 16
Times: 9 a.m. to 3 p.m.
Location: Westford Public Schools, Central Office, 23 Depot Street, Westford, MA.

Add-Ons

EZSchoolEnroll

Getting ready for Kindergarten or new student registration? Simplify the process by providing parents with online registration.

- Parents log in and fill in information in forms created by your district.
- Information comes into iPass for review, approval, and enrollment.
- Eliminates the need for school-based or central-based enrollment.

- Can be used to collect all kinds of information for use in other areas/products.

EZSchoolEnroll fully integrates with iPass and there is no per-student charge for this product for current iPass customers! Watch a recorded demo that has been posted in iPass Help > EZSchoolEnroll.

Professional Services

Does your school district have a need for professional development in iPass?

Do you have new initiatives that may require the purchase of a third-party software product? Meet with a Harris Professional Services expert and see how iPass can meet your needs. Harris offers several third-party products that are designed to integrate with iPass, including EZSchoolEnroll and School Rush!. Email Sharon O'Connor at sjoconnor@harriscomputer.com to schedule an appointment for a complimentary business review.

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