



Welcome to Wednesday's Wisdom

Your weekly dose of support!

July 12, 2017

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Today's User Group Meeting

TODAY – Join the Harris Team today at 1:00 p.m. for the monthly online User Group meeting. Refer to the Upcoming Events & Workshops section below for more information. Note the **new** meeting link provided.

Support Announcements

Massachusetts State Reporting

The Support team is dedicating resources to review the eSupport tickets related to SCS, EPIMS, and SDDR state reporting.

- Districts reporting via SIF are successfully clearing errors and moving toward submission. SIF reporting does require a more in-depth review, so we ask for your patience as we review your tickets.
- Districts reporting via SIF that have confirmed data in iPass is correct, have sent SIF Objects to the DOE, and are still not getting data to update at the DOE may need to use the new SIF Delete Tmp Table prior to sending the updated SIF

Objects. Refer to the Release Notes below for more information on how to use this new feature.

- The Support Team has assembled information and tips to help you with clearing SSDR, SCS, and EPIMS errors. [Click here for the latest information.](#)
- If you have errors you can't resolve, please submit an [eSupport](#) ticket. To protect student confidentiality, please include only the student SASID or Student ID number along with the error message that you are getting.

iPass Releases & Updates

A patch release went out (v 7.0.20170622_sync) and includes minor enhancements, updates, and corrections. Please check the version in the lower left corner of your iPass login screen to see if your site has the latest version. We will be reviewing the updates at today's User Group meeting. Please refer to the Release Notes for full details. iPass Help > iPass Patch Release Notes > [Patch Release Notes – 7.0.20170622_sync.](#)

iPass FAQs

Q. How do I import Staff Evaluation and Staff Attendance data into iPass for EPIMS EOY reporting?

A. Use the iStaff Procedures > Staff Data Import to import Staff Evaluation and Staff Attendance data for the EPIMS Staff Roster file. [Click here for more information.](#)

Q. How do I reset the staff attendance values in iPass for End-of-Year EPIMS Report?

A. If you use iStaff for Attendance, the values submitted for staff reported in the October EPIMS are there until you clear them. If you do NOT use iStaff Attendance, you will need to import the EOY values for the Staff Days in Attendance (SR36) and Days Expected (SR37). [Click here for more information.](#)

Upcoming Events & Workshops

TODAY – Online User Group Meeting

Please join us today at 1:00 p.m. for the next monthly online User Group meeting. We will review recent patch release updates, review next steps for End-of-Year Procedures, and answer questions on EOY state reporting.

NEW meeting link: [Click here for the User Group Webex link](#). Meeting number (access code): 632 067 901; Meeting password: harris. Join by phone: 1-866-469-3239 (toll-free).

The monthly online User Group meetings are held on the second Wednesday of every month at 1:00 p.m.

Upcoming Massachusetts Events

Meet us at the M.A.S.S. Executive Institute

July 18-21, 2017

Mashpee High School, Mashpee, MA.

Look for Sharon at the HSS Booth!

Meet us at the M.S.S.A.A. Summer Institute

July 26-28, 2017

The Resort and Conference Center at Hyannis, Hyannis, MA.

Look for Sharon at the HSS Booth!

Elementary Scheduling Workshop – August 9

Registration is open! Join Harris School Solutions for an iPass Elementary Scheduling Workshop.

This workshop will be pertinent for the person(s) responsible for creating and maintaining the master schedule and students schedules at the elementary level. The Elementary Scheduling Workshop will cover:

- Homeroom assignments
- Mass Loading student schedules
- Setting up the Walk-in Scheduler
- Using the Walk-in Scheduler

- Drop/Add feature
- Withdrawn students features
- Editing Teachers in the course catalog
- Adding Courses to the course catalog
- Removing Courses from the course catalog
- Adding and removing sections from a course
- Moving students from one course to another
- Printing student and teacher schedules

Registration is required. Limited to the first 30 registrants. [Click here to register.](#)

Date: August 9, 2017

Time: 9 a.m. to 3 p.m.

Location: Randolph Community Middle School, 225 High Street, Randolph, MA 02368

Cost: \$250 per person

Professional Services

Does your school district need professional development in iPass?

Do you have new initiatives that may require the purchase of a third-party software product? Meet with an HSS Professional Services expert and see how iPass can meet your needs. HSS offers several third-party products that are designed to integrate with iPass, including Edsby, EZSchoolEnroll, and School Rush!

[Click here](#) to schedule an appointment for a complimentary business review.

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