



Welcome to Wednesday's Wisdom

Your weekly dose of support!

August 2, 2017

In This Issue

[Support Announcements](#)
[iPass Tips & Tricks](#)
[iPass FAQs](#)
[Upcoming Events & Workshops](#)
[Professional Services](#)

Last Chance to Register!

One more week until the iPass Elementary Scheduling Workshop. Refer to the [Upcoming Events & Workshops](#) section below for more information on how to register.

Support Announcements

August User Group Meeting – Date Change

The Support team holds monthly online User Group meetings on the second Wednesday of every month. This month we will not be holding the meeting on August 9 due to the Elementary Scheduling Workshop scheduled for that day. Instead, we are moving it to Wednesday, August, 23. More information will be shared in next week's Wednesday's Wisdom.

Beverly “Bev” Carraher Retires

Bev has been part of the iPass Support team for the past 12 years and is well known and revered by our users. Bev's retirement began yesterday, August 1. She will be missed by everyone!

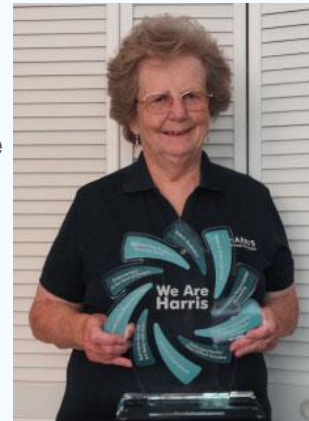
Before Bev left she was awarded the "We Are Harris Award."

[We Are Harris Award Winner Beverly Carraher Values the World, and It Values Her](#)

If there's one thing that makes **Beverly Carraher's** day, it's making someone else's.

That's why it surprises no one at Harris School Solutions that she is this quarter's **We Are Harris award winner**.

[Click here to continue reading...](#)



iPass Tips & Tricks

iPass Support Is With You!

This week and every week, we want you to know that iPass Support is with you, every step of the way! Whether you share with us your own iPass Tips & Tricks, or the biggest hurdles you faced during the Massachusetts and Pennsylvania State Reporting Processes, your insights help us to improve iPass and everyone's user-experience.

We'd like to hear from you!

Send us your own Tips & Tricks to share with your fellow iPass users. Email them to Melissa Sweeny at msweeny@harriscomputer.com. Your contribution could even be shared in a weekly Wednesday's Wisdom!

iPass FAQs

Q. Why do my batch reports show the wrong school for the student?

- A. Reminder: Batch Processing Reports are school-year specific. After you rollover your database, you need to delete existing batch reports and create new ones for the new academic school year. This includes the ConnectEd export, eSped export, Advanced Export Reports, Attendance Call Reports, etc., that have been set up to run as Recurring Scheduled Reports.

Upcoming Events & Workshops

Elementary Scheduling Workshop – August 9

STILL TIME TO REGISTER! Join Harris School Solutions for an iPass Elementary Scheduling Workshop.

This workshop will be pertinent to the person(s) responsible for creating and maintaining the master schedule and students schedules at the elementary level. The Elementary Scheduling Workshop will cover:

- Homeroom assignments
- Mass Loading student schedules
- Setting up the Walk-in Scheduler
- Using the Walk-in Scheduler
- Drop/Add feature
- Withdrawn students features
- Editing Teachers in the course catalog
- Adding Courses to the course catalog
- Removing Courses from the course catalog
- Adding and removing sections from a course
- Moving students from one course to another
- Printing student and teacher schedules

Registration is required. Limited to the first 30 registrants. [Click here to register.](#)

Date: August 9, 2017

Time: 9 a.m. to 3 p.m.

Location: Randolph Community Middle School, 225 High Street, Randolph, MA 02368

Cost: \$250 per person

Professional Services

Does your school district need professional development in iPass?

Do you have new initiatives that may require the purchase of a third-party software product? Meet with a Harris School Solutions Professional Services expert to see how iPass can meet your needs. Harris School Solutions offers several third-party products that are designed to integrate with iPass, including Edsby, EZSchoolEnroll, and School Rush!.

[Click here](#) to schedule an appointment for a complimentary business review.

[Connect on LinkedIn](#) [Follow on Twitter](#) [Friend on Facebook](#) [Forward to Friend](#)

Harris School Solutions

1-866-450-6696

*Copyright © 2017, Harris School Solutions.
All rights reserved.*