

## **Cannot pay against a specific order line submission creates a zero invoice for that line.**

User indicated that a payment was entered against a PO as full liquidation and when the invoice was submitted it appeared in the list with 0 net amount.

### **SOLUTION:**

The order's first line of description was blank thus it would not process the payment. Unpost order and add information to the first description line or call IMG for assistance.

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<http://www.imgsoftware.com/kb/entry/34/>