

Cannot pay against a specific order line submission creates a zero invoice for that line.

User indicated that a payment was entered against a PO as full liquidation and when the invoice was submitted it appeared in the list with 0 net amount.

SOLUTION:

The order's first line of description was blank thus it would not process the payment. Unpost order and add information to the first description line or call IMG for assistance.

Article ID: 34

Last updated: 13 Jul, 2009

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<http://www.imgsoftware.com/kb/entry/34/>